

DISCLOSURES FOR PRE-FILING BANKRUPTCY COUNSELING CLIENTS

You are receiving these disclosures because you have indicated that you are considering bankruptcy as an option for resolving financial issues you are facing, and have requested the credit counseling required to do so. Clients will receive certificate **only** if client completes counseling..

Horizons, A Family Service Alliance (Horizons) is a non-profit 501(c)3 corporation approved* to provide the counseling and certificate required by the United States Bankruptcy Code 11 U.S.C. 101 et.seq. Nothing herein shall apply to actions or claims under the provisions of the United States Bankruptcy Code, 11 U.S.C. Sec. 101 et seq.

***Approval by the Department of Justice does not endorse or ensure the quality of the agency's services.**

Horizons has over 30 years experience in providing counseling, advice and education that assists people to improve their financial situation and stability. Horizons employs counselors certified by an independent third-party. As such we are required to maintain the highest standards of quality in the industry.

Should you have limited English proficiency, Horizons will provide, at no charge to you, bi-lingual counseling services or a professional interpreter upon request.

The goal of this counseling is to provide a comprehensive overview of your financial situation that will assist you in making an informed decision regarding the alternatives available to you for resolving your financial issues. You will be provided with a thorough budget analysis and will participate in developing an action plan specific to your situation. While we may answer questions about bankruptcy, we are not attorneys and will not give you legal advice. For legal advice, you should consult an attorney. An attorney may recommend filing bankruptcy, however doing so is your personal choice. You always have the opportunity to negotiate an alternative payment schedule with regard to each consumer debt, as set forth in 11U.S.C. 502(k). Horizons does not provide this service and may refer you to another approved agency. Please be advised that you may incur additional fees in connection with such referral.

Horizons policies prohibit us from paying or receiving any fees for the referral of clients.

Your credit report or score will not be affected by receiving budget counseling, credit counseling, bankruptcy counseling or any educational program offered by Horizons. Horizons does not report to any credit reporting entity. However your credit report or score may be negatively impacted by filing bankruptcy or choosing an alternative to bankruptcy that results in you making less than the contractual payments to your creditors. Such alternatives may include, but are not limited to, debt management, debt settlement, making partial payments of the amount due, or non-payment.

Horizons receives funding from a variety of sources including, but not limited to, United Way, donations contributions or grants from individuals, businesses, foundations, other organizations such as service clubs and churches, and fees for services provided to individuals, businesses and other organizations. Horizons does not receive or pay any fees or other consideration for the referral of consumers to, or by, Horizons.

To help cover the cost of providing these services to you Horizons charges a fee of \$50 for an individual or \$65 for a couple attending the same session. We will waive this fee if your household income is less than 150% of the current federal poverty guidelines. Services are always provided, regardless of the client's ability to pay a fee. Services are provided in person, by telephone or skype, and online. Regardless of the delivery method, clients will always have the opportunity to interact personally with the Certified Counselor assigned to them. Please see the Pre-Filing Bankruptcy Counseling Fee Policy included for more information.

Upon completion of counseling Horizons is required to issue a certificate to file with your bankruptcy petition should you choose that option. Horizons has an **Obligation** to provide the certificate **promptly** upon completion of counseling. The certificate is valid for 180 days following the completion of counseling. Re-counseling required because of an expired certificate will incur the same process and fees as the original counseling.

Client information may be disclosed to the United States Trustee in connection with their oversight of our agency, or during the investigation of complaints against our agency, during on-site visits or in the course of quality of service reviews.

The United States Trustee has reviewed only our credit counseling services as well our services as a personal financial education provider under 11 U.S.C. 111(d). The United States Trustee has neither reviewed or approved any other services provided to clients of the agency.

I have read and understand the above disclosures, and declare, under penalty of perjury, that the application, information, documents and all other representations provided or made are true and correct to the best of my knowledge.

HORIZONS, A FAMILY SERVICE ALLIANCE

Fee Policy for Pre-filing Bankruptcy Counseling Services

- **Cost of Services/Fee Waiver Eligibility**

To help defray the cost of providing this session, Horizons charges a fee of \$50.00 for individuals and \$65 for households attending the same counseling session. Payment may be made by money order, credit or debit card or bank draft. No individual will be refused counseling if they demonstrate the inability to pay, due to income level and/or hardship situation. A fee waiver will be based on whether Client's current household income is less than 150% of the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services.

2021 Poverty Guidelines

<u>Family Size</u>	<u>150% Monthly Income</u>	<u>150% Annual Income</u>
1	\$1,610	\$19,320
2	\$2,178	\$26,130
3	\$2,745	\$32,940
4	\$3,313	\$39,750
5	\$3,880	\$46,560
6	\$4,448	\$53,370
7	\$5,015	\$60,180
8	\$5,583	\$66,990
Each Add'l	\$378.33	\$4,540

- To request a fee waiver, in whole or in part, Client must submit supporting income documentation to Horizons either in-person at 819 5th St. SE, Cedar Rapids, IA 52401; via Email at solutions@horizonsfamily.org; by Facsimile at 319-398-3577; or by mail by addressing Horizons, A Family Service Alliance, PO Box 667, Cedar Rapids, IA 52406 Upon receipt, CCCS will determine fee waiver eligibility based on documentation received. Client will be notified within one business day if documentation submitted supports waiver of the fee.