

NTS Code of Conduct

NTS strives to provide a safe and pleasant environment for all passengers. We request our passengers to model courteous and respectful behavior to everyone on the vehicle. Unacceptable behavior infringes on the right of others and will not be allowed. Passengers are expected to observe the NTS Code of Conduct rules when using our service. It is the passenger's responsibility to understand and comply with the NTS Code of Conduct.

Passengers who are in violation of the NTS Code of Conduct will be requested by authorized employees to discontinue the misconduct or to leave the vehicle. Individuals who refuse are subject to arrest for trespassing and may be denied future rides with NTS. NTS reserves the right to monitor rider behavior with the use of recording devices.

Shirt and shoes must be worn on NTS vehicles. Personal hygiene must be maintained in a manner that does not result in offensive odors. Only take up the space you need. NTS will not transport riders who are intoxicated.

Passengers are restricted from doing the following on NTS vehicles:

- Eating
- Drinking non-alcoholic beverages is permitted if the container is spill-proof and has a sealable lid
- Smoking, vaping, or chewing tobacco
- Consuming or possessing an open container of any alcoholic beverage
- Possessing, using, or selling any controlled or illegal substance
- Fighting, spitting, or threatening gestures
- Engaging in or using disruptive, loud, harassing, profane, obscene, or offensive behavior or language
- Listening to audio on an electronic device that may be disruptive to others (avoid using speakerphone and listening to audio that others can hear)
- Soliciting, peddling or panhandling
- Destroying, defacing, soiling or removing NTS property
- Littering
- Throwing or sticking objects out the window
- Transporting gasoline or any flammable liquid or combustible materials
- Carrying or possessing any firearms, air guns, open and exposed knives
- Possessing car batteries, toxic or illegal materials
- Bringing bulky materials/items that cannot safely be carried/transported
- Bringing uncaged animals onto vehicles. Trained service animals will be permitted.