

*Instill hope, change lives, brighten futures
by providing life changing services
to underserved populations.*

Horizons

2023 Impact Report



***Instilling hope, changing lives,
brightening futures.***

Creating a promising future for the individuals and families we serve.

- **Guidestar Gold rating**
- **Over 3,500 clients served**
- **Over 500 volunteers**
- **55 employees**
- **\$675,078 in-kind revenue**
- **Over 25,000 volunteer hours**
- **95% of clients are satisfied with service**

Serving Eastern Iowa with life changing services since 1960.
Hope. Help. Horizons.



***Delivering More than a Meal to Linn,
Johnson and Washington Counties.***

Meals on Wheels helps homebound older adults and people with disabilities meet their daily nutritional needs, reduce isolation and remain in their homes by providing well-balanced meals delivered by a caring volunteer.

- **264,515 meals served**
- **1,644 clients served**
- **92% of clients report feeling less isolated**
- **89% now have increased access to healthy foods**
- **24% of clients say they are able to remain at home**

*"All of you and the great food are just the very best and greatest!
[You] help me stay in my home and such a HUGE HELP!"*

-Meals on Wheels Client



***Empowering people to reach
their financial potential.***

Financial Wellness Center provides housing counseling and financial literacy programs.

- **685 clients served**
- **27% of clients are non-white**
- **94% of counseling clients are below 80% AMI**
- **45% are below 30% AMI**
- **86% of clients saw financial improvements**

"I have been telling everyone about your great service. I am sure you have several clients but you make me feel like I am your only one. Thank you for all your help in saving my home."

-Financial Wellness Center Client



***Transportation should not be a
barrier to employment.***

NTS reduces transportation barriers by providing safe and affordable rides to work, school and training at night and on weekends when public transportation is not available.

- **49,694 on-demand, school & shuttle rides**
- **24,185 on-demand rides for 688 riders**
- **96% of riders earning more money**
- **98% report increased independence**
- **95% of clients satisfied with services**

"NTS provided me the opportunity to get to work while being at the Anchor Center. It helped me earn the money I needed to get on my own two feet. I will forever be grateful."

-Neighborhood Transportation Service Client

**Help Support Horizons. Apply to
Volunteer or Donate Now.**

